

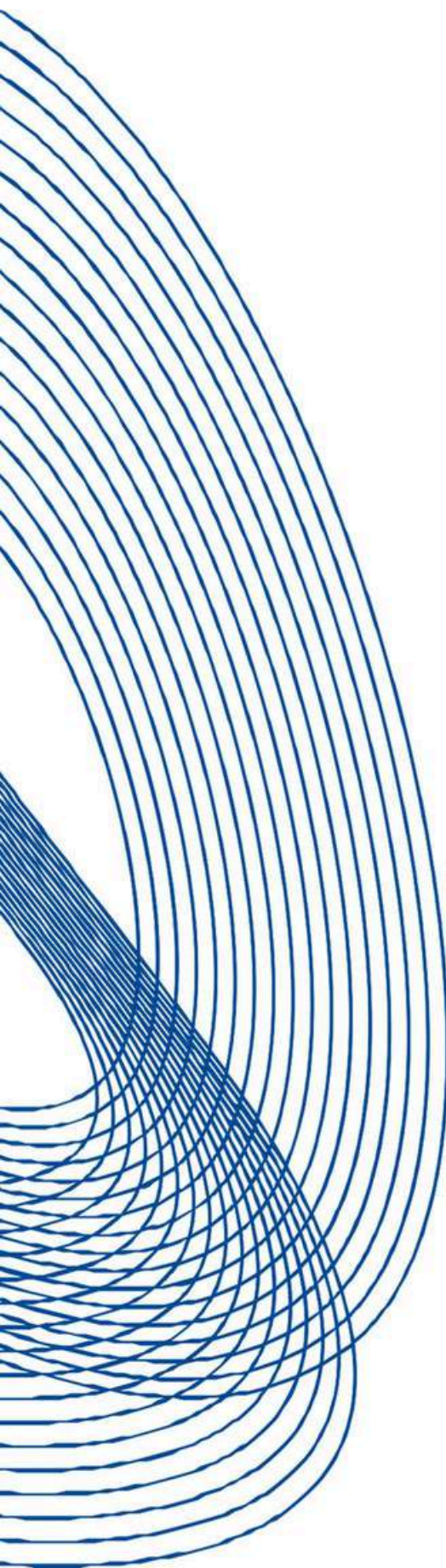


HAYDARPASHA PALACE



2023

SUSTAINABILITY  
REPORT



# Sustainability Report

## MESSAGE FROM THE CHAIRMAN OF THE BOARD OF DIRECTORS

Haydarpasha Palace was designed and realized by taking inspiration from the magnificent architecture of Haydarpasha Train Station, the symbolic structure of Istanbul, which has an important place in history. A miniature of the world-famous Maiden's Tower is also located within the facility.

Our 592-room facility is located in Alanya region, in a natural wonder area with orange garden view, where the sea and the river meet. It offers you a different holiday experience with its guest satisfaction-oriented service concept. Our 24-hour Ultra All Inclusive service facility, It consists of a 7-storey main building built on an area of 37,000 square meters.



It's time to think more deeply about the impact of what we do. The UN Sustainable Development Report 2021 highlighted how progress on many other goals, including poverty, education and gender equality, has stalled or reversed since 2020. In addition, global carbon dioxide emissions are once again approaching record levels.

The global response to the COVID-19 pandemic has shown that humanity can achieve tremendous things when it uses science and technology for the common good.



There is a renewed sense of purpose in society and optimism that we can tackle other big challenges, such as climate change. We should all try to seize this moment to aim higher.

As Haydarpasha Palace, we have become an exemplary business with our environmental and social sensitivity. In order to create measurable targets, we measure our environmental impact and prepare our action plans with the support of expert consultants and professional staff.





## ABOUT THE REPORT

We are committed to publishing meaningful and timely information on our Environmental, Social and Governance performance and management approaches each year, with a focus on the environmental and social issues that are important to our Haydarpasha Palace services.

By producing this Sustainability Report in digital format, we aim to increasingly leverage technology to better communicate with our stakeholders and help reduce our carbon footprint.

### Scope of the Sustainability Report

The scope of key performance data in this report includes data for Haydarpasha Palace 2023, a full year of operation. Some data also includes prior years for comparison purposes.

For questions about the report and its content; Sema KARAMANOĞLU

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Our 592-room facility is located in Konakli region, 20 km from Alanya, the pearl of the Mediterranean, 5 km from the city center (Avsallar, Konakli), 90 km from Antalya Airport and 60 km from Gazipasa/Alanya Airport.



592 Rooms



1576 Beds



1 Hamam & SPA



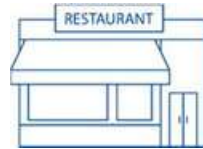
1 Restaurant



4 Al'a Carte



7 Bar



2 Snack Restaurant



1 Patisserie



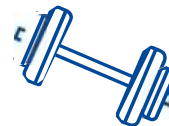
3 Meeting Rooms



1 Mini Club



8 Swimming Pools



1 Instrumental Gymnastics Area

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### **2023 Guest**

357.446 Person/overnight

120,386 Rooms/Nights

88.712 Children



### **Guest Increase by 2022**

% 5



### **Countries of Hosted Guests**

107



## OUR PRIORITIES







## OUR ETHICS POLICY

### **Integrity**

Integrity and honesty are our priority values in all our business processes and relationships. We act with integrity and honesty in our relations with employees and all our stakeholders.

### **Confidentiality**

Confidential and proprietary information includes information about Haydarpasha Palace (the Company) that may create competitive disadvantages, trade secrets, financial and other information that has not yet been disclosed to the public, information on personnel rights and information within the framework of "confidentiality agreements" concluded with third parties.

As Haydarpasha Palace employees; we take care to protect the confidentiality and private information of our customers, employees and other relevant persons and organizations we work with. We protect confidential information regarding the activities of the Company, use this information only for the purposes of the Company, and share this information with the relevant persons only within the specified authorizations.

For us, it is absolutely unacceptable to obtain any commercial benefit, including the purchase and sale of shares on stock exchanges (insider trading), by leaking any confidential information belonging to the Company. When we leave our company, we do not take out confidential information and documents and projects, regulations, etc. that we have due to our duties.





## **Protection of Personal Data**

The employee shall not share, transfer, disclose, misuse or misuse the special and general personal data belonging to the employer or employer's representatives, employees, sub-employer employees, suppliers, third parties, guests, job applicants, interns and all real persons related to the company's activities in electronic media in written, audio or video form without the written consent of the data owner and the employer.

## **Conflict of Interest**

As Haydarpasha Palace employees, we aim to avoid conflicts of interest. By taking advantage of our current position; we do not gain personal benefit from persons and organizations with whom we have business relations personally, through our family or relatives.

We do not engage in business activities outside the company based on an additional financial interest. We refrain from using the name and power of Haydarpasha Palace and our Haydarpasha Palace corporate identity for personal benefit.







## T . C . MINISRTY OF CULTURE AND TOURISM SAFE TOURISM CERTIFICATE



## BLUE FLAG CERTIFICATE



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**TOTAL NUMBER OF EMPLOYEES**

490



**NUMBER OF FEMALE EMPLOYEES**

146      % 30



**NUMNER OF MALE EMPLOYEES**

338      % 69



**NUMBER OF SPECIAL STAFF EMPLOYEES**

6      % 1



**IN THE LODGING HOUSE**

**260 % 54**



**NUMBER OF EMPLOYEES RESIDING  
IN THE REGION**

**230 % 46**



**ASSOCIATE AND UNDERGRADUATE**

60 % 12



**HIGH SCHOOL**

176 % 36



**SECONDARY EDUCATION**

122 % 25



**PRIMARY SCHOOL**

132 % 27



## 2023 YEAR TRAININGS



24

MAIN  
TITLE  
TRAINING

78

SUBTITLE

TRAINING

G

58

HOUR  
TRAINING  
PER PERSON

FIRE SAFETY

OCCUPATIONAL HEALTH AND SAFETY

ENVIRONMENT AND ZERO WASTE

FIRST AID TRAINING

CHILDREN - YOUNG - OLD AGE - WOMEN'S

ABUSE SUSTAINABILITY EDUCATION

CULTURAL HERITAGE

LEGIONNAIRES' DISEASE AND PREVENTION

FOOD AND WATER SAFETY

ORIENTATION

COMMUNICATION TECHNIQUES

CHEMICAL TRAINING

ADDICTION EDUCATION





## **ENVIRONMENTAL SUSTAINABILITY**

At Haydarpasha Palace, our main goal is to prevent pollution and protect the environment and natural resources for sustainable development.

In all the processes we carry out, we take into account international standards and special standards of our guests as well as local legislation, fulfill the requirements of all environmental and social conditions set by these standards and support continuous development and the use of the best available technologies to ensure their continuity.

Our environmental consultants monitor and implement legal processes and manage our declaration and reporting obligations in environmental processes with sensitivity.





## **EMISSION MANAGEMENT**

We meticulously monitor the calculation of greenhouse gases generated within the scope of our facility's activities and calculate the corporate carbon footprint.





## ENERGY MANAGEMENT

Aiming for continuous improvement in energy efficiency, our energy consumption is monitored and reviewed on a daily, monthly and annual basis.

Every year, important energy use points are identified and energy efficiency projects are prepared.

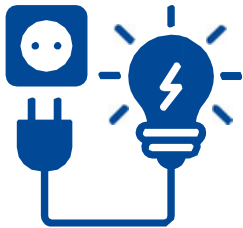
In addition to these studies for existing facilities, new investments are evaluated in terms of energy efficiency and it is aimed to reduce the specific energy intensity of the products to be produced.

In addition to our efforts to increase energy efficiency, we continue our feasibility studies on the use of renewable energy in order to reduce our carbon footprint in line with sustainable development goals and in the process of harmonization with the European Green Deal.



## ENERGY CONSUMPTION AND OUR CARBON FOOTPRINT

### ELECTRIC



6,007,104.15 kWh

2,837,863.48 kg CO<sub>2</sub>e

### LNG



1.861.083,35 kWh

2,244,466.52 kg CO<sub>2</sub>e

### COAL



81.184,30 kWh

198,170.88 kg CO<sub>2</sub>e



## **ENERGY CONSUMPTION AND OUR CARBON FOOTPRINT**

### **FUEL / GASOLINE**



71.495,42 Litre

170,087.60 kg CO<sub>2</sub>e

### **FUEL/ M O T O R O I L**



421.101,13 Litre

1,133,604.24 kg CO<sub>2</sub>e



## **WATER MANAGEMENT**

Projects are developed and implemented to reduce water consumption in our facilities, water consumption values are regularly monitored on a monthly basis and water leakage controls are carried out continuously and intervention is provided in the fastest way.

For a sustainable environment, water of a quality that complies with both the discharge limits we are subject to in the Water Pollution Control Regulation and international legislation and standards is discharged into the receiving environment.



## TOTAL AND PER NIGHT WATER CONSUMPTION



44.116,00 m<sup>3</sup>

0,403 m<sup>3</sup>





## WASTE MANAGEMENT

Considering the product life cycle in our processes, we primarily implement policies for the reduction at source, separation at source and reuse of waste generated within our facility.

Hazardous and non-hazardous wastes are generated in our facility. Hazardous wastes are collected in the hazardous waste temporary storage area permitted by the Provincial Directorate of Environment, Urbanization and Climate Change and sent to licensed facilities with licensed vehicles and drivers via MOTAT (mobile waste tracking) system.

Non-hazardous wastes are collected in the non-hazardous waste temporary storage area and delivered to licensed facilities. Our Environmental Consultant and an employee responsible for the waste area are involved in the management of these processes.

Nearly 100% of the hazardous and non-hazardous waste generated at our facility is recycled by licensed facilities as plastic, glass, paper-cardboard, metal, battery, oil, etc.





## WASTE / YEAR



## WASTE / YEAR





## **WASTE MANAGEMENT TARGETS**

Targeting the preference of products that are environmentally friendly and do not produce waste or produce less waste.

In particular, raising environmental awareness, increasing trainings on Waste Segregation and Zero Waste System and informing employees on current environmental issues.





## **OCCUPATIONAL HEALTH AND SAFETY**

At Haydarpasha Palace, we consider protection from all kinds of injuries, occupational diseases, accidents and environmental pollution in terms of health, safety and environment as a goal to be achieved not only in theory but also in reality.

OUR GOAL;

ZERO ACCIDENT, ZERO RISK!

As individuals, we have principles to guide us in our daily activities, both at work and outside of work:

All injuries and occupational accidents are preventable.

Every employee is personally and directly responsible for preventing accidents and illnesses.

Safety is a prerequisite for working, so every employee must take his/her own responsibility for working safely and do what is required. must do it.

Safety training is a vital element for a safe workplace. Safety audits must be conducted. Risks associated with any vulnerability should be quickly identified and any necessary corrective actions and actions taken immediately.

It is important to investigate and eliminate not only incidents that result in injuries and accidents, but also any practices and behaviors that have the potential for danger. Off-the-job safety is as important as safety at work.

Preventing injuries and illnesses is also commercially profitable.



## **SOCIAL RESPONSIBILITY**

We work to fulfill our duties and responsibilities towards society in line with the United Nations 2030 Sustainable Development Goals; we work with various NGOs and develop Social Responsibility Projects.

We transfer our experience in the sector to young people preparing for business life.



**Opening of Ilca Gülsüm-Ramazan ÖZ Anatolian High School**

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**Alanya Social Service Center Directorate Certificate of Appreciation**



**TOFD Certificate of Appreciation**

[info@haydarpashapalace.com](mailto:info@haydarpashapalace.com) / [www.haydarpashapalace.com](http://www.haydarpashapalace.com)



**Alanya Environment Day Events**



**Environmental Workshops**

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**Environmental Cleaning Activities**



**National Blue Flag Award Ceremony**

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## SUPPORTED CIVIL SOCIETY ORGANISATION





## **OUR STRATEGIC OBJECTIVES**

To follow sectoral and corporate development areas

To effectively monitor Guest Satisfaction To ensure

Employee Satisfaction and development To keep

sustainability audit mechanisms alive

Making our operational efficiency and processes more efficient Evaluating

growth opportunities

Keeping costs under control with a focus on profitability